



ADA Parking and Drop-Off:

For Baylor University football games, ADA parking spaces are available on a reserved, season-long & game-by-game basis at the Baylor Research & Innovation Collaborative (BRIC). An ADA accessible shuttle will start at 8:00 a.m. and run continuously throughout the game with pick-up at the BRIC and drop-off near Gate C of McLane Stadium.

AEDs

Automated external defibrillators (AEDs) will be located on the 100 Level concourse & the 200 Level concourse behind sections 103, 114, 125, 211 & 228.

Alcohol:

Alcohol will not be served at any Baylor University event. For other events, alcohol may be available for purchase by patrons over 21 years of age with a valid ID.

Animals: Service animals are welcome in McLane Stadium. All other animals will not be allowed to enter.

Artificial Noisemakers:

The use or possession of artificial noisemakers is not permitted in McLane Stadium.

Assisted Listening Devices: Assistive listening devices are available to hearing impaired fans. These devices are available through the Guest Services desk located behind sections 114 and 214. A government-issued photo ID is required in order to check out the device.

ATM's:

ATMs are located throughout McLane Stadium on the concourse behind sections 110, 119, 125, 212, 218 & 224. Major credit cards and debit cards are accepted at concessions stands & bookstore locations throughout the stadium.

Bags & Backpacks:

Backpacks are not allowed in McLane Stadium. Bags and purses 12" x 6" x 12" or smaller will be allowed in McLane Stadium.

**Banners and Poles:**

Banners may not be hung and poles may not be brought into McLane Stadium unless approved by Baylor Athletics.

For other events, banners and signs may be allowed if they meet the following conditions:

- Banners cannot be in poor taste, inappropriate, or offensive.
- Banners cannot have any political or religious connotation.
- Banners can be no larger than able to be held by one person.
- Banners cannot obstruct the view of any patron.
- Banners cannot obstruct any stadium signage or other necessary marking.
- Banners cannot present a safety hazard.
- Banners of a commercial or personal business nature are not permitted without specific permission of stadium management.
- Banners cannot be affixed to poles or sticks.

Bus Transportation:

For larger events, McLane Stadium in conjunction with Waco Transit and Echo Transportation, will provide shuttles to and from the stadium at designated pick-up points throughout the Baylor campus and downtown Waco.

The shuttles will drop off on South University Parks Drive near the Baylor University Law School to allow patrons to walk across the pedestrian bridge, or on South Martin Luther King Blvd.

For smaller events guests are directed to the Waco Transit to obtain information about shuttle routes and pricing. <http://www.waco-texas.com/Transit>

For information on events at McLane Stadium, please visit www.mclanestadium.com

Cameras, Tripods and Monopods:

Cameras with lenses 4" or smaller are permitted in McLane Stadium. Tripods, monopods & selfie sticks are not allowed into McLane Stadium.

Chair back Seats (Portable):

Portable chair backs and seat cushions will not be allowed in McLane Stadium. Fans may rent chairs from IMG College Seating for Baylor University football games at www.bubearchairs.com or on game day behind Sections 100, 124 & 215.



Code of Conduct

McLane Stadium staff will proactively support an environment free from the following behaviors:

- Sitting in a location other than the guest's ticketed seat.
- Behavior that is unruly, disruptive or illegal in nature.
- Intoxication or other signs of alcohol or substance impairment that results in irresponsible behavior.
- Foul or abusive language or obscene gestures.
- Interference with game progress (including throwing objects onto the field).
- Failure to follow instructions of stadium personnel.
- Verbal or physical harassment of stadium guests and staff members.

Concessions:

SAVOR will be providing fans with five distinct offerings at McLane Stadium. You will be able to purchase stadium favorites at each stand - Nachos, Popcorn, Pretzels, Pickles, Peanuts, Chips, Cookies & Drinks— but each one will also offer their own signature items.

Signature menus include

Bistro Texana: Lone Star Meatball Sandwich, Boneless Chicken Wings, Chicken Parmigianino Sandwich, Texana Dogs (smoked bacon wrapped hot dog), Stadium Dogs (all-beef hot dogs), Pizza Cheese Fries, Smoked 'n Fried Bacon Rings (smoked bacon wrapped onions with sriracha) & Blackened Chicken Wrap.

Char – BQ: Brisket Sandwiches (sliced or chopped), Pulled Pork Sandwiches, Smoked or Jalapeno Sausage Wraps, Blackened Chicken Wrap & Loaded Nachos.

Creoles: Fried Catfish or Shrimp Po' Boys, Fried Burger Bites, Texana Dogs (smoked bacon wrapped hot dog), Stadium Dogs (all-beef hot dogs), Blackened Chicken Sandwiches, Blackened Chicken Wrap, Chicken Tender Basket, Smoked 'n Fried Bacon Rings (smoked bacon wrapped onions with sriracha), Fried Pickles & Fries.

Eat Street: Chicken Fried Steak Basket, Cheeseburgers, Stadium Dogs (all-beef hot dogs), Chicken Tender Basket, Fried Chicken Sandwich, Bleu Buffalo Chicken Sandwich, Texana Salad & Fries.

Fuel: Touchdown Dog (1/2 pound dog covered with chili & cheese), Chopped Brisket Slider Basket, Lil Dogs, Stadium Dogs (all-beef hot dogs), Smoked or Jalapeno Sausage Wraps, Vegetarian chipotle Sausage Wraps, Blackened Chicken Wrap & Texana Salad.

**Drones:**

Drones and other Unmanned Aircraft Systems (UAS) may not be flown or operated from or over Baylor University property.

Elevators:

Public elevators are available Gates B & C.

Escalators:

McLane Stadium has two escalators that run from the Club/Loge Lobby to the club seating area.

First Aid Locations:

For the safety of fans in McLane Stadium, first aid stations are located on the concourse near sections 102, 125, 210 & 228. If you need assistance or you are with someone who does, contact the nearest event staff team member, aid station or law enforcement officer.

Gates:

Gates will open 90 minutes prior to kick off for Baylor University football games. For all other events, please check <http://www.mclanestadium.com>.

Guest Services Desks:

Guest Services locations are on the concourse near Sections 114 & 214.

Lost and Found:

All fans looking to claim or report lost items should visit Guest Services on the concourse near Section 114. Fans inquiring about a lost item during non-game hours should email: customerservice@mclanestadium.com.

Mom and Baby Room:

The Mom & Baby Room is a private space where moms can nurse, pump and spend some quiet time with their little ones. This air-conditioned room is located behind Section 114 – next to Guest Services – and is equipped with comfortable seating, electrical outlets & a changing table.

**Parking:**

McLane Stadium offers over 2,000 on-site parking spaces.

For larger events, additional Baylor University lots will be utilized in addition to downtown shuttle systems on a per-event basis. Re-entry and overnight parking is strictly prohibited on all campus lots. Solicitations of any kind, as well as unauthorized tailgating, are strictly prohibited. Vehicles parked illegally or in restricted areas are subject to ticketing or towing without notice.

Prohibited Items:

For the safety of our guests & employees, the following are prohibited:

- Animals*
- Artificial Noisemakers
- Backpacks
- Bags & Purses Larger than 12" x 6" x 12"
- Banners & Poles
- Camera Lenses Larger than 4", Tripods & Monopods
- Chairbacks & Cushions
- Outside Food & Beverage*
- Scooters, Strollers, Bicycles, Roller skates & Skateboards
- Tobacco
- Umbrellas
- Video Cameras
- Weapons, Firearms & Fireworks
- Abusive, Foul or Disruptive Behavior
- Actions Deemed Dangerous or Inappropriate
- Smoking – Traditional & Non-Traditional
- Throwing Objects
- Trespassing, Soliciting, Peddling & Loitering

*Exceptions will be made for those with medical requirements and/or special needs.

Re-Entry into McLane Stadium:

McLane Stadium maintains a strict no re-entry policy for all events. Exceptions will be made for medical emergency situations.

**Restrooms:**

Restrooms of all shapes & sizes are available near the following sections:

100 Level Concourse

- Women's: 102, 107, 112, 113, 117, 118, 120, 121, 127, 129, 130
- Men's: 101, 111, 112, 116, 117, 119, 120, 130
- Family Restroom: 103, 114, 116, 127
- Family Lounge: 110, 120

200 Level Concourse

- Women's: 201, 211, 213, 214, 217, 219, 221, 224, 228, 230
- Men's: 202, 211, 213, 216, 218, 223, 226, 228
- Family Restroom: 202, 212, 219

Smoking/Tobacco Policy:

Smoking (both traditional & nontraditional) and any form of tobacco will not be permitted at McLane Stadium.

Stairs and Ramps:

There are seven sets of stairs located throughout McLane Stadium to provide access between the 100 level concourse and the 200 Level concourse. These are located behind Sections 100, 104, 110, 115, 119, 126 & 131.

The ramp to the 100 Level concourse starts at Gate D and travels up to the concourse where you may enter behind Section 124. If your seats are on the 200 Level concourse, the ramp will continue up on the east side of McLane Stadium where you will enter onto the concourse behind Section 220.

Texas Farm Bureau Insurance Ticket Office:

A government issued photo ID with the name matching those on the ticket purchase must be presented to the ticket agent in order to pick up tickets. Ticket office hours will vary on event, please call 254-710-8118 to confirm hours.

Text Assist:

Fans can send questions, concerns or requests via their mobile phones to McLane Stadium officials. For stadium assistance or to report an issue, text the word MCLANE, followed by your message and location to 69050. Standard text messaging rates apply.



Tickets:

All persons (age 2 and up) must present a ticket to enter McLane Stadium.

Ticket Exchange Policy:

All ticket purchases are final.

TXU Energy Charging Stations:

Six mobile device-charging stations will be available throughout McLane Stadium for fans needing a little extra battery life for their personal devices.

Video Cameras:

Video cameras are not permitted in McLane Stadium.

Water Fountains:

Water fountains are available near the following sections:

100 Concourse: 101, 104, 107, 108, 112, 114, 117, 119, 120, 125, 128, 130

200 Level Concourse: 202, 210, 213, 214, 216, 218, 219, 221, 226, 228

Wheelchair and Companion Seating:

McLane Stadium provides wheelchair and companion seating with enhanced sight lines on every level. Fans purchasing/exchanging a ticket for an accessible seat may purchase/exchange up to three additional seats for their companions.

WIFI:

Free Wireless Internet Service is available within McLane Stadium using a smartphone, tablet or laptop computer. Fans may connect by selecting the "MCLANE-WIFI" WiFi network on their mobile device and following the instructions on your web browser. If you need assistance, please see the WiFi coaches available near guest services areas at McLane Stadium.

Umbrellas:

Umbrellas are not allowed in McLane Stadium. Umbrellas left at the gate/entrance will be confiscated and discarded during security sweeps.